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RESUME



SUMMAR

I have experience in ICT industry since early 2012 working with other IT professionals with the tasks and responsibilities focusing on developing, designing LAN and WAN, testing LAN WAN, Network Installation and Configuration, Installation of Various Hardware such as Printers, Workstation and Server, UPS etc. I currently hold my CompTIA Security+, working on becoming CISSP certified. I also have gained experience on the security side such as 2 Factor to network real time monitoring, Vulnerability assessment using Nessus, Alien Vault, Zenmap GUI and Nagios Monitoring Tool, DB Protect for scanning databases for vulnerabilities, network administration to firewall administration, and Active Directory administration.

EXPERIENCE

gmCSIRT ANALYST AT PUBLIC UTILITIES REGULATORY AUTHORITY(PURA) AUGUST 2020-PRESENT

- Systems and Network Administrator
- Analyze an incident report to validate and understand the incident
- Provide incident respond support
- Responsible for Cyber Security incident response and Investigating including preparation, documentation and coordination with other teammates in assisting with eradication and recovery and any necessary post-incident activities
- Determining the impact, scope and nature of the event or incident
- Analyze data and communicate malicious behavior discoveries to non-technical consumers
- Reviewing the security measures of networks and systems to detect vulnerabilities
- Disseminating information on current risks, threats, attacks, exploits and corresponding mitigation strategies through alerts, advisories and Web pages

IT OFFICER AT ACCOUNTANT GENERAL DEPARTMENT JANUARY 2019 –JULY 2020

- Systems and Network Administrator
- Database Administrator
- Manage Integrated Financial and Management System (IFMIS) Epicor system
- Manage the Gambia Government Payroll Servers
- Apply Software patches
- Manage and configure Windows Server 2016 Active Directory, DNS, DFS and Exchange Server
- Build a web-base Human Resources System (HR) for Personnel Management Office (PMO) using Python
- Monitor of IFMIS Network System using Nagios Monitoring Tool (Linux)
- Used of Alien Vault tool to detect and prevent against any unauthorized access
- Install and Managed ESXI and VMware Vcenter

SENIOR ICT SUPPORT TECHNICIAN AT ACCOUNTANT GENERAL DEPARTMENT APRIL 2015 – 2018

- Administer Government of The Gambia and Gambia Revenue Authority Salary Processing Servers
- Web Application Development
- Linux Server Administration (Nagios Monitoring Tool)

- Set up Database Mirroring with our Data Recovery Site (DRS)
- Upgrading physical components like RAMS, Hard Disk Drives etc
- System efficiency and Performance monitoring, Disk and Network usage (Using Nagios)
- Database Backup and Restoration
- Configuring RAIDS and Managing Files Shares
- Configuring SSH on servers
- Applying software patches
- Virtualization of Servers in ESXI Environments
- Carry regular maintenance on equipment's like Servers, Routers, and Switches etc. -Installation of - hardware's like computers, printers, hard drives, RAM's and cables -Provide IT support to staffs
- Keep Inventory of Computer, printers and photocopying equipment's
- Administers Cisco Routers, Switches, WIMAX
- Routing and Switching configuration
- Applying and managing ASA Firewall rule

Systems and Network Security, Windows Active Directory

- System Security of the Following System (AGD, MOFEA, MOICI Infrastructure)
- Member of helping to identify, monitor, detect and mitigate security threats working on Financial Sector System.
- Used IDS/PS tool to detect/prevent against any unauthorized access, threat and software to prevent against access from 3rd party to the financial sector information systems/network.
- Creating User Accounts, Security Distribution Groups and Applying Group Policies
- Joining Computers to Domain
- Administers Microsoft Exchange Server (Email Server) Mounting and Install Wireless Network Devices
- Administers Alvarion WiMax Devices

SUPPORT TECHNICIAN AT ACCORD ASSOCIATES SEPTEMBER 2015 - 2018

- Installing Auditing Software for the Company Clients e.g. QuickBooks
- Manage backup's archives and manage recovery processes
- Maintenance of PC's and laptops
- Provide IT support to staffs

ONSITE SUPPORT ENGINEER AT TELEMUNE SOFTWARE SOLUTION PVT OCTOBER 2014 - JUNE 2015

- On-site Coordination between Telemune, Qcell and Gamcell
- Business Support for CRBT, MOD, Phone Backup, SMS Portal and VAS service platform
- To look for new Business opportunities on behalf of Telemune
- To Monitor and Run promotions for implemented services on daily basis
- To fetch KPI reports and --provide the same to Warid, Azure on daily basis
- Training Qcell Staffs
- Software Management
- Server Management

IT SUPPORT OFFICER AT MEDINA BAI NIASS CLEARING AND FORWARDING AGENCY JULY 2011 - JULY 2012

- Monitoring Printers, disk space and network systems.
- Installation of hardware's like computers, printers, hard drives, RAM's and cables
- Installation of software's
- Provide IT support to staffs
- Carry regular maintenance on equipment's
- Keep Inventory of Computer, printers and photocopying equipment's -Install antivirus and other useful software's
- Troubleshoot network problems
- Maintenance of PC's and laptops

CERTIFICATES/TRAINING

Internet Society Gambia Society (ISOC): Initial Registry Operations 2018

Certified Ghana: CompTIA Security + SY0-501 2018

NRD Cyber Security: Alien Vault USM Security Information & Event Management System (SIEM) 2018

Development Gateway: Aid Management Platform Technical Training (MOFEA Server Installation & Management) 2017

Gambia Telecommunications and Multimedia Institute (GTMI): Certificate in Cyber Security 2017

AICTT Training: Certificate in Cyber Security and Advanced Intrusion Protection, Advanced System Administration, Advanced Networking 2016 - 2016

Accountant General Department: Certificate in SQL Database 2016

Accountant General Department: Certificate in Routing and Switching, Alvarion WiMax and Network Security 2016

ZOOM Technologies: Certificate in MCSA & MCSE, CCNA, and LINUX 2014

Micro Tech Institute of Technology and Multimedia: Certificate in Computer (A+) 2012- 2013

EDUCATION

SOS Hermann Gmeiner Technical Senior Secondary School: High School Certificate 2008 – 2011

Activities and Societies: Soccer and Basketball

Researching on System Security

President International Award Scheme (PIA) Ebbeh

PROFESSIONAL CERTIFICATE

Title S+: CompTIA Security+ SY0-501 — Certified 2018

Title MCSE: Microsoft Certified Solution Expert — Certified 2014 **Title MCSA:**

Microsoft Certified Solution Associate — Certified 2014

Title MCP: Microsoft Certified Professional License 111539885 Certified 2014

REFERENCE

Abdourahman Badjie – I.T Audit Manager at National Audit Office (NAO)

E.mail-arbadjie@hotmail.com Phone: 3658250

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Kanteh – I.T Security at Central Bank of The Gambia

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